



- GLOSSARY -

STATUS OF YOUR ORDERS TO THE
SERVICES OF THE APEEE OF BRUSSELS IV

TRANSPORT

- Being processed

We have received your registration, and it is currently being analyzed. Your status will soon change to "Accepted" or "Refused".

- Accepted

You have a seat on the chosen bus, your child can now take the bus. Your status will soon change to "Awaiting payment" if your employer does not cover the transport costs. Otherwise, your status will change directly to "In order of payment".

- Refused

You do not have a seat on the requested bus (all the seats are already booked or because you have an outstanding balance to the APEEE). In this case, please contact the transport or accounting department.

- Awaiting payment

You have a place on the chosen bus, you can proceed to the payment to validate your registration.

- In order of payment

We have received your payment; your child can continue to use the transport service.

CANTEEN

- Being processed

We have received your registration, and it is currently being analyzed. Your status will soon change to "Accepted" or "Refused".

- Accepted

You have a place and your child can now eat in the canteen. Your status will soon change to "Awaiting payment".

- Refused

You do not have a place in the canteen (the maximum capacity has already been reached or because you still have an outstanding balance to the APEEE). In this case, please contact the canteen or accounting department.

- Awaiting payment

You have a place in the canteen, you can proceed to the payment to validate your registration.

- In order of payment

We have received your payment; your child can continue to use the canteen service.

EXTRACURRICULAR ACTIVITIES

- Being processed

We have received your registration, and it is currently being analyzed.

Your status will soon change to “Waiting List”, “Refused” or “Awaiting Payment”.

- Waiting List

The chosen activity is either full, or the minimum number required to start the activity has not been reached so you are on a waiting list. You can contact the extracurricular activities service to see in which activity(ies) there are still places available or wait until a place becomes available (in which case your status will automatically become “Awaiting Payment”).

- Refused

You do not have a place in the chosen activity (the activity is full or could not be launched due to insufficient registration; or you still have an outstanding balance to the APEEE). In this case, please contact the extracurricular activities or accounting department.

- Awaiting payment

You have a place at the chosen activity, you can proceed to the payment to validate your registration.

- In order of payment

We have received your payment; your child can now participate in his/her extracurricular activity.